

## IT Contract Staffing Company Implements RUSH Security Plus for Enhanced Security

### Overview

An IT contract staffing company that specializes in call center staffing was looking to enhance security and visibility for their deployed laptops. Given the nature of their business, ensuring seamless device management and preventing loss or theft was a growing concern. They implemented RUSH Security Plus on all rentals to bolster their control and security measures.

### Challenge

One of their end users at a call center experienced a laptop theft while on break. The laptop was taken directly from their desk, and the incident went unnoticed for more than a week.

### Solution

Upon being notified of the theft, the RUSH Security Plus team took swift action.

- Immediate shipment of a replacement laptop to minimize downtime.
- Locking of the stolen device remotely with RUSH Security plus features.
- Displayed a security message on the stolen laptop to signal unauthorized use.

### Results

Within a day of the lockdown, the laptop was returned to the company's security office. The visibility and control provided by RUSH Security Plus enabled a seamless resolution, preventing further risk and loss.

Get a free quote at  
[rushcomputer.com](https://rushcomputer.com) or  
call **1-800-883-RUSH**.

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## Conclusion

By implementing RUSH Security Plus across their rental fleet, the IT contract staffing company significantly improved their security posture. This underscores the value of proactive asset management and security, ensuring business continuity while safeguarding company resources.

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## About RUSH

At RUSH, we're more than just the largest laptop rental provider. When you rent with RUSH, we provide Hardware as a Service—configuring the equipment exactly to your client's specifications so your people can focus on your company's core business priorities.

Because you're renting equipment, you don't have to worry about high upfront costs, technology obsolescence, or storage space. Outsourcing your computer and IT requirements allows you to reduce your ramp time and have your equipment ready on day one.

To learn more about Hardware as a Service, or to receive a customized no-cost/no-obligation proposal, contact us at [800.883.7874](tel:800.883.7874) or visit [rushcomputer.com](https://rushcomputer.com)

